



good neighbor insurance

International Health • Travel • Life • Property & Casualty

CAP™

TRAVEL ASSISTANCE MEMBERSHIP

Powered by FocusPoint International, Inc.





FOCUSPOINT®

THE COMPANY



FOCUSPOINT INTERNATIONAL IS A GLOBAL RISK CONSULTANCY THAT SPECIALIZES IN THE FULL PROVISION OF JOURNEY MANAGEMENT, CRISIS MANAGEMENT, SECURITY CONSULTING AND INTELLIGENCE SERVICES.

THE COMPANY IS ISO CERTIFIED, A MEMBER OF THE UN GLOBAL COMPACT, AND A SIGNATORY COMPANY OF THE INTERNATIONAL CODE OF CONDUCT FOR PRIVATE SECURITY PROVIDERS.





END-TO-END DUTY OF CARE

Crisis Assistance Plus (CAP™) is the most comprehensive travel assistance membership program for individuals, families and organizations, in the market today.

The key difference between CAP™ and other travel assistance or insurance products is the fact that our coverage and benefits structure for crisis response and emergency assistance is fully funded, and not restricted to predetermined expense limits.

WORLDWIDE ASSISTANCE

- ✓ Crisis Consultants And Medical Specialists Capable Of Deployment In Remote And Or High-Risk Regions Within 24 Hours, Globally

NO HARD LOSS TRIGGERS

- ✓ With Or Without A Government Declared State Of Emergency, The Costs Of Our Crisis Response Services Are Included In The Membership Fee

DYNAMIC COVERAGE MADE SIMPLE

- ✓ Since CAP™ Is Not An Insurance Product Or Access Program, There Are No Claims Forms To Complete Or Fees For Assistance

See The Industry Leading Duty Of Care Components In CAP™

Duty of Care Program Components	Crisis Assistance Plus™
Travel Assistance – Security (Up To And Including Evacuation)	Fully Funded
Travel Assistance – Medical (Up To And Including Evacuation)	Fully Funded
Duty of Care Technology	CAP™ Travel Risk Portal
24/7/365 Crisis Assistance Hotline	YES
Global Response Capabilities	YES
Fully Funded Security & Medical Assistance	YES

© 2019 FocusPoint International, Inc. | The information contained in this document is confidential and proprietary to FocusPoint International Inc. ("FocusPoint"). No part of this document may be distributed or disclosed in any form to any third party without the written permission of FocusPoint.

TRAVEL ASSISTANCE – SECURITY



Under the rules and regulations of the CAP™ membership, travelers are guaranteed fully funded crisis consultation(s) and 'boots on the ground' support from CAP™ crisis consultant(s) for a wide range of crises that directly impacts or has the potential to impact a member during a period of travel.

CRISIS MANAGEMENT LEADERS

- ✓ First Consultancy Hired Directly By A Government To Provide Crisis Assistance For All In-Bound And Out-Bound Travelers From The Country

HIGH-RISK EVACUATION SPECIALISTS

- ✓ Over 10,000 People Successfully Evacuated Due To Political Violence, Social Unrest, Terrorism And Natural Disasters

EXPERIENCED PERSONNEL DISPERSED WORLDWIDE

- ✓ Highly Experienced Crisis Resolution Specialists Deployed Globally Within 24 Hours Of Notification

See The Specialized Security Response Components In CAP™

Travel Assistance - Security	CAP™ Coverage Structure
Comprehensive Travel Risk Portal	Included in Membership Cost
Response to Pandemic and Additional Expenses	Fully Funded (No Additional Fees)
Response to Natural Disasters and Additional Expenses	Fully Funded (No Additional Fees)
Response to Political Threat and Additional Expenses	Fully Funded (No Additional Fees)
Response to Terrorism and Additional Expenses	Fully Funded (No Additional Fees)
Response to Violent Crime and Additional Expenses	Fully Funded (No Additional Fees)
Response to Disappearance and Additional Expenses	Fully Funded (No Additional Fees)
Response to Blackmail or Extortion and Additional Expenses	Fully Funded (No Additional Fees)
Response to Kidnap for Ransom and Additional Expenses	Fully Funded (No Additional Fees)
Response to Hi-Jack and Additional Expenses	Fully Funded (No Additional Fees)
Response to Wrongful Detention and Additional Expenses	Fully Funded (No Additional Fees)

TRAVEL ASSISTANCE – MEDICAL



Travelers who elect to enhance their CAP™ membership experience with CAP™ MEDICAL are guaranteed fully funded emergency medical assistance, in addition to unlimited coverage for a wide range of crises that directly impacts or has the potential to impact a member during a period of travel.

TOTAL FLIGHT MANAGEMENT

- ✓ Proven Experience Securing Landing Permits And Visas From International Destinations
- ✓ Access To A Global Network Of Air Ambulance/Transport Providers With Diverse Capabilities
- ✓ In-House Medical Transport Escorts With Experience Working In Remote And Or High-Risk Regions
- ✓ Emergency Message Relay/Communication Support To Keep Members Informed Along The Way

See The Specialized Medical Response Components In CAP™

Travel Assistance - Medical	CAP™ Medical Coverage Structure
Emergency Medical Relocation	Fully Funded (No Additional Fees)
Medical Repatriation to Home/Hospital of Choice	Fully Funded (No Additional Fees)
Repatriation of Mortal Remains	Fully Funded (No Additional Fees)
Medical and Dental Referrals	Fully Funded (No Additional Fees)
Advance of Emergency Medical Expenses	Fully Funded (No Additional Fees)
Medical Monitoring	Fully Funded (No Additional Fees)
Translation Services	Fully Funded (No Additional Fees)
Cash Advance	Fully Funded (No Additional Fees)
Visit of Family Member/Friend	Fully Funded (No Additional Fees)
Return of Dependent Children	Fully Funded (No Additional Fees)
Transport Escorts	Fully Funded (No Additional Fees)
Advance Payment for Emergency Transportation	Fully Funded (No Additional Fees)
Subrogation to Other Insurance	NO



*Powered by e-Travel Alerts
*Fees May Apply



TRAVEL RISK PORTAL

Each CAP™ member will have unlimited access to the state of the art Travel Risk Portal – A Unified Duty of Care Solution

HELPING TRAVELERS KNOW BEFORE THEY GO

- ✓ Pre-Trip Destination Based Health, Safety And Travel Risk Intelligence
- ✓ Global Travel Guides, City Information And Holiday Schedules
- ✓ Worldwide Country Dialing Codes and Tourism Resources

See The Innovative Components In the CAP™ Travel Risk Portal

Duty of Care Technology	CAP™ Travel Risk Portal
Traveler Records Driven From The GDS Itinerary PNR	CAP™ TRP
Screens With All Segments From The Itinerary PNR	CAP™ TRP
TMC Itinerary Integration	CAP™ TRP
Country Risk Ratings and Late Breaking Alerts	CAP™ TRP
Dashboards With Travelers/Active Alerts	CAP™ TRP
Traveler Tracking	CAP™ TRP
Asset Tracking	CAP™ TRP
SMS/Email Push Notifications	CAP™ TRP

© 2019 FocusPoint International, Inc. | The information contained in this document is confidential and proprietary to FocusPoint International Inc. ("FocusPoint"). No part of this document may be distributed or disclosed in any form to any third party without the written permission of FocusPoint.

END TO END DUTY OF CARE

LEARN HOW THE COVERAGE STRUCTURE IN YOUR CURRENT TRAVEL ASSISTANCE PROGRAM AND/OR TRAVEL INSURANCE POLICY COMPARES TO THE COVERAGE STRUCTURE IN THE CAP™ TRAVEL ASSISTANCE MEMBERSHIP PROGRAM.



Agent information:



Good Neighbor Insurance

690 East Warner Road, Suite 117, Gilbert, Arizona 85296 USA

Phone: 480-813-9100 Toll Free: 866-636-9100 Fax: 480-813-9930

Website: www.gninsurance.com Email: info@gninsurance.com