



# INTRODUCTION TO YOUR HEALTH PLAN

## IMPORTANT PLAN INFORMATION AND HEALTH TOOLS



### Register for the GeoBlue Member Hub and mobile app to access important plan information

- Submit and track your claims
- Obtain electronic ID card(s)
- Locate providers worldwide through our global provider directory
- Access global health and safety tools including medical translations, drug equivalents and news and safety information

To register, visit [www.geo-blue.com](http://www.geo-blue.com) or download the GeoBlue app from the Apple or Google Play app stores. After you register you can use your log in information for both the website and app.

### Two of the strongest brands in healthcare, placed right in your pocket

As a Blue Cross Blue Shield Global plan participant, you will receive two ID cards. Your Blue Cross Blue Shield Global ID card should be presented when accessing care within the U.S. and your Bupa Global ID card should be presented when accessing care outside the U.S.\*

It is important to have your ID card(s) available when receiving healthcare services. Your cards can be accessed from multiple sources:

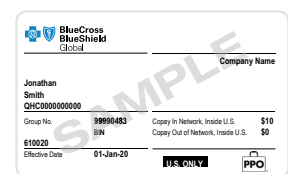
- Hardcopy ID cards will be mailed to you
- You can obtain an electronic version of your ID card on the Member Hub or mobile app
- You can request replacement ID cards through the Member Hub and mobile app. You can also contact customer service for assistance in requesting replacement ID card(s)

When you receive your ID cards, please check the information for accuracy. Please contact customer service if you find any errors.

#### Your ID card for use outside the U.S.



#### Your ID card for use within the U.S.



ID card images for illustration purposes only

## Need help?

**WE'RE AVAILABLE  
24/7/365 TO ASSIST**



**Call the number on the  
back of your ID card.**

